

Dear Fair Oaks Water District Customer:

During the winter months the Sacramento area may experience freezing temperatures. As a result, Fair Oaks Water District (FOWD) is reminding each customer owning a backflow prevention Device that there is a potential for damage in the event of freezing temperatures. To prevent this from occurring, FOWD recommends customers implement proper freeze protection.

The customer is solely responsible for the cost of any Device repair or replacement. In some cases, if the Device is freeze-damaged or is otherwise inoperable, the water must be shut off until the Device has been repaired or replaced and a passing test report has been received.

In consideration of the above, FOWD recommends that customers provide and maintain adequate Backflow Device freeze protection (i.e., insulation bags). Insulation bags are widely available on line and from local distributors.

For information regarding how to protect Backflow Devices from freeze damage, or to obtain a list of existing Devices and their locations, please contact the District's Water Quality Technician at 916-257-4060 or via e-mail at comes@fowd.com.

Sincerely,

Fair Oaks Water District