

IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER

Este informe contiene información muy importante sobre su agua potable.
Tradúzcalo o hable con alguien que lo entienda bien.

Fair Oaks Water District Public Water System Had Levels of Coliform Bacteria Above the Drinking Water Standard

Our water system recently violated a drinking water standard. Although this is not an emergency, as our customers, you have a right to know what you should do, what happened, and what we did to correct this situation.

We routinely monitor for drinking water contaminants. We took 78 samples to test for the presence of coliform bacteria during February 2017. Six (6) of those samples showed the presence of total coliform bacteria. The standard is that no more than 5.0 percent of samples may do so.

What should I do?

- **You do not need to boil your water or take other corrective actions.**
- This is not an emergency. If it had been, you would have been notified immediately. Total coliform bacteria are generally not harmful themselves. *Coliforms are bacteria which are naturally present in the environment and are used as an indicator that other, potentially-harmful, bacteria may be present. Coliforms were found in more samples than allowed and this was a warning of potential problems.*
- Usually, coliforms are a sign that there could be a problem with the system's treatment or distribution system (pipes). Whenever we detect coliform bacteria in any sample, we do follow-up testing to see if other bacteria of greater concern, such as fecal coliform or *E. coli*, are present. **We did not find any of these bacteria in our subsequent testing, and further testing shows that this problem has been resolved.**
- People with severely compromised immune systems, infants, and some elderly may be at increased risk. These people should seek advice about drinking water from their health care providers. General guidelines on ways to lessen the risk of infection by microbes are available from U.S. EPA's Safe Drinking Water Hotline at 1(800) 426-4791.
- If you have other health issues concerning the consumption of this water, you may wish to consult your doctor.

What happened? What was done?

On February 6, 2017 the District staff collected 14 bacteriologic water quality samples from distribution system. One of the samples, analyzed in the State approved laboratory was found positive for the coliform bacteria but absent for the E.coli bacteria.

In response to the positive sample, District personnel conducted system flushing in the area and completed additional bacteriological sampling throughout the area.

Additional bacteriological samples produced five coliform positive results from four locations. District staff completed additional sampling and all samples collected on February 10, 2017 were coliform negative with chlorine residual present in all collected samples.

District management will evaluate conditions of all sampling stations and replace stations that may cause problems in the future.

FOWD management and staff take our responsibility to provide safe water to our customers very seriously and would like to reiterate that **the water is safe and this not an emergency.**

For more information, please contact M. Nisenboym or C. Ames at (916) 967-5723 or:

Fair Oaks Water District
10326 Fair Oaks Blvd.
Fair Oaks, CA 95628

Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (for example, people in apartments, nursing homes, schools, and businesses). You can do this by posting this public notice in a public place or distributing copies by hand or mail.

Secondary Notification Requirements

Upon receipt of notification from a person operating a public water system, the following notification must be given within 10 days [Health and Safety Code Section 116450(g)]:

- SCHOOLS: Must notify school employees, students, and parents (if the students are minors).
- RESIDENTIAL RENTAL PROPERTY OWNERS OR MANAGERS (including nursing homes and care facilities): Must notify tenants.
- BUSINESS PROPERTY OWNERS, MANAGERS, OR OPERATORS: Must notify employees of businesses located on the property.

This notice is being sent to you by the Fair Oaks Water District public water system.

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