Bi-Monthly Billing Statement

Fair Oaks Water District
10326 FAIR OAKS BLVD
FAIR OAKS, CA 95628

(916) 967-5723
custserve@fowd.com
http://www.fowd.com

FAIR OAKS WATER DISTRICT

JOHN DOE
1234 MAIN ST
FAIR OAKS, CA 95628

1

ACCOUNT INFORMATION	
Account Number:	101 - 500089
Statement #:	428720
Bill Date:	03/07/2012
Due Date:	03/27/2012
Service Address:	1234 MAIN ST
Billing Period:	04/01/2012 - 05/31/2012

ZONE 2 *** statements sent 1st Wednesday of odd months ***

2

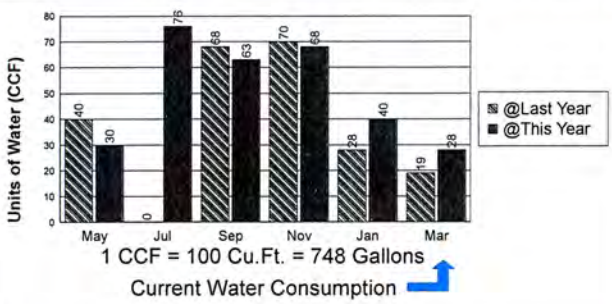
Please read the information in this message box.

This message box is where we provide important details about your account, FOWD programs and services, special notices and upcoming changes.

3

SERVICE TYPE	READ DATE	METER NUMBER	CURRENT READ	PREVIOUS READ	CCF'S		CHARGE
1" Meter ($65.10 Bimonthly + $0.45/CCF)	02/27/2012	49557861	2417	2389	28	$	77.70
					Current Water Charges	$	77.70

WATER CONSUMPTION CHART



1 CCF = 100 Cu.Ft. = 748 Gallons

Current Water Consumption

4

ACCOUNT ACTIVITY		
Previous Balance	$	65.10
Payments Received - Thank you	$	-65.10
Total Water Charges	$	77.70
TOTAL DUE	$	77.70

10% Late fee will be added to the current water charge if not paid by the due date

KEEP THIS PORTION FOR YOUR RECORDS

5

DETACH AND RETURN THIS REMITTANCE PORTION OF THE BILL WITH YOUR PAYMENT

Payment Coupon

Please include your Account Number on your check
Make check payable to ***Fair Oaks Water District***

101

Service Address: **1234 MAIN ST**

JOHN DOE
1234 MAIN ST
FAIR OAKS, CA 95628

TOTAL DUE	AMOUNT ENCLOSED
$ 77.70	

Account Number:	**101-500089**
Statement Number:	**428720**
Bill Date:	**03/07/2012**
Due Date:	**03/27/2012**

Fair Oaks Water District
P.O. BOX 640
Fair Oaks, CA 95628

OFFICE LOCATION: 10326 FAIR OAKS BLVD.
FAIR OAKS, CA 95628

OFFICE HOURS: 8:00 AM - 4:30 PM MONDAY THRU FRIDAY
CLOSED WEEKENDS AND HOLIDAYS
(DROP BOX AVAILABLE AT FRONT DOOR FOR YOUR CONVENIENCE)

TELEPHONE
CUSTOMER SERVICE: (916) 967-5723
AFTER HOURS EMERGENCY SERVICE: (916) 967-5723
E-MAIL: custserve@fowd.com
WEBSITE: http://www.fowd.com

IMPORTANT, PLEASE READ

PAYMENT OPTIONS Payments may be made by mail, in person, or in our drop box (located by the front door of the District Office). Visa and Mastercard payments are accepted by mail, telephone, and in person. An Electronic Funds Transfer is available upon completion of an application to the program. For questions regarding any of the above payment options, please contact our customer service department.

DELINQUENT PENALTIES Payments received will be applied to the oldest balance. Amounts unpaid at the due date become delinquent and will incur a 10% penalty. At the time of delinquency, the District may initiate procedures to discontinue service until all charges are paid in full. The following charges may be applied to delinquent accounts:

Final Notice Service Fee	$ 19.00
Disconnect Service Fee	$ 61.00
Deposit	$ 125.00

(Deposit Refundable after 12 months of continuous timely payments)

INSUFFICIENT FUNDS There is a $25.00 charge for processing returned checks or insufficient electronic funds transfers.

DISPUTED BILL If you believe this bill is in error or dispute this bill, please call our customer service office at (916) 967-5723 within five days to initiate an account investigation.

Please make corrections and/or comments regarding your account:

NAME _____

PHONE NUMBERS: HOME _____ WORK _____

ADDRESS _____

CITY _____ ZIP CODE _____

COMMENTS _____

_____

FOR CREDIT CARD PAYMENTS:

I authorize you to charge $_____ to my: ☐ VISA® ☐ MasterCard ☐ DISCOVER

_____ Card Account Number

_____ Cardholder Name

_____ Expiration Date

_____ Cardholder Signature