



Policy Number:	2010
Policy Title:	Rules of Decorum

The Board of Directors hereby adopts the following rules of decorum in governing the District:

1. The primary responsibility of the Board of Directors is the formulation and evaluation of policy; not implementing policy or the day-to-day management of the District's affairs.
2. Directors are expected to observe basic courtesies in interacting with each other, District staff, and the District's customers:
 - 2.1. Respect the dignity, style, values, and opinions of others.
 - 2.2. Emphasize the positive side of interactions where possible, avoiding divisive or harsh positions.
 - 2.3. Encourage responsiveness and attentive listening to all dialogue, while striving to focus on and engage issues, not personalities.
3. Directors are encouraged to make clear that personal opinions and positions, as expressed by Directors individually, are not necessarily District policy. Further, after the Board acts, individual Directors are encouraged to support the majority decision.
4. Directors' formal requests for information shall be made to the General Manager's Office. Likewise, requests for information from District employees received by individual Directors shall be referred to the General Manager. In both cases the General Manager will provide needed follow-up reports or information to the requesting individual, and to the entire Board of Directors. Directors receiving complaints or requests for information from customers of the District should refer said requests directly to the District office.